

RULES AND REGULATIONS REGARDING DELIVERIES

CUSTOMER NAME & SURNAME _____

INVOICE NO.: _____

DELIVERY ADDRESS: _____

Contact Person (NAME): _____ Tel. No.: _____

1. The client will see to it that all pets are locked away once our driver arrives for delivery.
2. Florida Hiring accepts no responsibility for any injury to any person or animal, or damage to any property during delivery and collection times.
3. If the access for Florida Hiring's delivery vehicle has a height restriction of less than 3m, Florida Hiring should be informed **IN WRITING**. If this is not done, we will not accept responsibility for any damage of any kind whatsoever.
4. Should any staff member of Florida Hiring be bitten or injured by any uncontained animal on the client's premises, the client will be held fully responsible for all medical and other costs involved.
- 5. Due to COVID19 regulations, deliveries will only be done to a carport/garage. Goods will not be carried more than 10m from where our vehicle is parked. Our staff WILL NOT enter any homes or backyards to deliver goods.**
6. The client must ensure that all goods are placed together and ready for collection at the same place as it was delivered. Delivery staff will not wait for customers to find missing items. It will be the customer's responsibility to return missing items to Florida Hiring.
7. We deliver and collect to ground level only. **Additional charges will apply if goods for collection have to be brought downstairs by Florida Hiring staff to ground level for collection.**
8. The client shall either be present during delivery/collecting or appoint a specific person to be present to check the orders delivered and received by Florida Hiring. Should nobody be present to check the delivery/collection with the Florida Hiring staff, the customer shall accept quantities counted and checked by Florida Hiring staff.
9. In the event of deliveries made to venues, the above still applies, as the venue management do not always accept responsibility for goods delivered on behalf of the customers.
10. A sms will be sent to the customer to confirm delivery and collection times.
- 11. The customer has to ensure that the above nominated person is available for the whole day of the delivery and collection dates. We do our best to accommodate customers, but it is not always possible to stick to specific delivery and collection times.**

I CONFIRM THAT I HAVE READ AND UNDERSTAND ALL OF THE ABOVE

CUSTOMERS FULL SIGNATURE

DATE